

Format for Investor Complaints Data for period 2023-2024

Complaints received for month of April 2023

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	11	87	3	84	95	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	0	2	0	2	0	30 days
4	Other Sources	0	0	0	0	0	30 days
Total		11	89	3	86	95	

Trend of monthly disposal of complaints (April 2023)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-22	43	143	94	92
2	May-22	92	87	167	12
3	Jun-22	12	108	119	1
4	Jul-22	1	220	208	13
5	Aug-22	13	170	161	22
6	Sep-22	22	116	124	14
7	Oct-22	14	89	175	10
8	Nov-22	22	151	156	17
9	Dec-22	17	190	184	23
10	Jan-23	23	174	186	11
11	Feb-23	11	161	150	22
12	Mar-23	22	101	114	9
13	Apr-23	9	89	86	12

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	1	40	40	Nil
2	2019-20	1	13	13	Nil
3	2020-21	1	28	27	1
4	2021-22	1	65	66	Nil
5	2022-23	0	52	51	Nil
6	2023-24**	0	54	54	Nil
	Grand Total		252	251	

* considered grievance through Exchange and SEBI.

**Upto April 2023